

October 3, 2005

Montana Medicaid Notice

Pharmacy Providers

Pharmacy Audit Codes

Effective Immediately

The Department has worked closely with Prudent Rx during the implementation of the initial Central Script Review Audits and the On-Site Pharmacy Audit programs. We continue to work closely with Prudent Rx to make adjustments to the audit program. The Department wants to reiterate that the goal of the audit program is to ensure compliance with the Montana Medicaid Pharmacy Program parameters.

As a result of this collaboration, we have asked Prudent Rx to not recover payments for claims assigned specific audit codes. The five audit codes listed below will not be recovered by Prudent Rx:

RD—Rx is incomplete; Rx date is missing/incomplete

RI—Rx is incomplete; Missing more than one element

RM—Rx is incomplete; Prescriber name is missing/ambiguous

RP—Rx is incomplete; Patient name is missing/ambiguous

RQ—Rx is incomplete; Missing directions for use, drug name, strength and/or quantity

These codes will continue to be audited and monitored by Prudent Rx. Your results will list these findings with the applicable audit code; however, the claims will not be sent to ACS to be recovered. Pharmacies with these audit results outside of the norm may also be selected for an On-Site Pharmacy Audit. We appreciate your cooperation in this endeavor.

If you have any questions regarding your audit results, please contact the Prudent Rx Audit Department at (800) 530-4132 for in-state providers or (310) 642-1700 for out-of-state providers. Questions may also be directed to the Department by calling Dan Peterson at (406) 444-2738.

Contact Information

For claims questions or additional information, contact Provider Relations:

Provider Relations toll-free in- and out-of-state: 1-800-624-3958

Helena: (406) 442-1837

Visit the Provider Information website:

<http://www.mtmedicaid.org>